



Statement of Purpose

Date: August 2018
Review due: August 2019

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Statement of Purpose

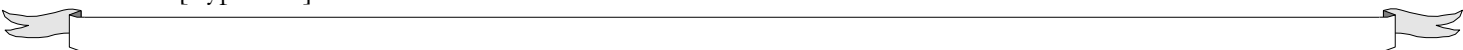
The name and address of the registered provider is:

Dr J. Parry and Dr H. Keck
The New Springwells Practice,
Billingborough,
Sleaford,
Lincs.
NG34 OQQ
01529 240234

- **Registered Manager: Dr J. E. Parry**
- The New Springwells Practice is a partnership.
- There are 2 Partners:
- Dr Jonathan Edward Parry and Dr Hermann Matthias Keck
- Dr David Murphy (Salaried GP)
- Dr Sien Chong (Salaried GP)
- **Practice Manager:**
Christine Schofield RGN RM
- **Nurse Practitioner:**
Jane Mayers RGN
Maria Rudkin RGN
- **Nurse Care Coordinator**
Chris Borrill RGN RM
- **Practice Nurses:**
Jo Hedley RGN
Maureen Runacres RGN
Samantha Kemp RGN
- **Health Support Worker**
Deborah Kennedy

The surgery has been extended and well maintained. It is situated in an idyllic village setting in the centre of Billingborough.

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Under the Health and Social Care Act 2008 (The Care Quality Commission (Registration) Regulations 2009 Part 4), the registering body (The New Springwells Practice) is required to provide to the Care Quality Commission a statement of purpose.

- **Our Aims and Objectives**
- We aim to ensure high quality, safe and effective services and environment
- To provide monitored, audited and continually improving healthcare services
- To provide healthcare which is available to a whole population and create a partnership between patient and health profession which ensures mutual respect, holistic care and continuous learning and training.
- The provision of accessible healthcare which is proactive to healthcare changes, efficiency and innovation and development.
- To improve Clinical Governance and Evidence Based Practice
- To improve Clinical and Non-Clinical Risk Management
- To reduce risk in specific clinical risk areas and facilities
- To improve the environment and capacity
- To improve vigilance for unforeseen emergencies
- To optimise performance against key targets and core standards
- To meet Annual Health Check Requirements
- To become a patient centred organisation and value patient feedback
- To improve services offered to patients
- To improve communication between the surgery and the patients
- To recruit, retain and develop a highly motivated and appropriately skilled workforce
- To enhance performance of the workforce
- To develop management capability
- To guide the employees in accordance with the Equalities Scheme
- To continue the development and maintenance of the Estate
- To ensure effective management and governance systems
- To ensure a robust Information Technology strategy to support the business of the New Springwells Practice.

The registered activities and service types have been agreed by The New Springwells Practice Manager and Partners in accordance with CQC guidance. Services are described under registered activity and Service Type.

The regulated activities under CQC are:

- **The services provided by The New Springwells Practice**
- **Routine medical checks and general medical services**
NHS relevant prescriptions and medications or a private prescription can be issued.
- **Immunisations, e.g. childhood immunisations**
- **Foreign travel and immunisation**
- **Weight loss and Dietician clinic lifestyle management** – At The New Springwells Practice we have a weight reduction clinic which is

run by the Practice Nurses to offer help, support and advice to patients who want to lose weight and maintain a healthier lifestyle.

- **Executive & employee medicals** – Our GP's are able to carry out medical report and review.
- **Assessment of employees returning to work after illness**
- **Smoking Cessation** - Any patient who is a smoker and ready to stop smoking will be seen by our adviser for an assessment at The New Springwells Practice
- **Respiratory clinic** – The New Springwells Practice has facilities for and spirometry / lung function testing.
- **Diabetic clinic** – The New Springwells Practice operates diabetes clinics on a weekly basis to provide ongoing care for our diabetic patients. This clinic is lead by a Specialist Nurse with qualifications and experience in the management of Diabetes.
- **Flu vaccination** – The New Springwells Practice offers 'at risk' and other specified groups of patients the flu vaccine in the autumn of each year to protect against the flu virus.
- **Phlebotomy** – The New Springwells Practice offers a morning and afternoon clinic for **blood tests**.
- **Midwifery** - The community midwives hold their own clinic at The New Springwells Practice for patients They supervise antenatal care, undertake deliveries in hospital and at home where appropriate.
- **Minor surgery** - We offer a number of minor operations/surgeries for dermatology related care.
- **Ear syringing**-The New Springwells Practice has facilities for ear syringing.
- **Well person checks** – These can be carried out with any Practice nurse.
- **ECG monitoring** – The New Springwells Practice we are proud to offer 24 hour ECG Screening and Monitoring, as we have a fully functioning ECG machine in the practice, and this is a service which would usually have to be provided by a hospital.
- **Cervical screening** - Our nurses are qualified to carry out cervical screening and tests in the form of cervical smears.
- **Warfarin Monitoring**- A clinic is held every Tuesday with a Practice Nurse fully trained in the management of anticoagulation.

Our Practice ethos is to strive towards a partnership between patients and health professionals based on the following key facets:

Mutual Respect

We endeavour to treat all our patients with dignity, respect and honesty. Everyone at The New Springwells Practice is committed to deliver an excellent service. We ask all patients to highlight any discrepancies and to offer the same commitment in return.



'Holistic' Care

We treat 'patients' and illnesses. This means that we are equally interested in the physical, psychological and social aspects of your individual care.

Continuity of Care and the 'Therapeutic relationship'

Building and maintaining a strong relationship between doctors, health professionals, and patients is essential to the way we work. This is especially so in the management of ongoing problems or long-term illness. In these circumstances we would encourage you to continue seeing the same health professional and wherever possible we will facilitate this through our appointments system. However, if you have a new problem, the doctor or nurse that you normally see is not available, or you would like to see someone else then we would encourage you to see any of the doctors or nurses at the practice.

Learning and Training

We are a training Practice and are committed to the training of doctors and nurses all of whom are closely supervised. We believe in "life-long learning" and all the health professionals and administrative staff, undergo an annual appraisal where learning and development needs are identified. We also recognise the benefit of supported learning for our patients and families in enhancing your ability to manage and deal with both 'self-limiting' and long-term illnesses